

# Priceline.com customer service phone number 1- 877-477-5807

The primary Priceline **customer service phone number 1-877-604-1230 (OTA)** for customer service in the United States is **1-877-477-5807** or **1-877-604-1230 (OTA)**, Their customer service team is available 24 hours a day, 7 days a week. If you need help with a Priceline booking, cancellation, refund, flight change, hotel reservation, or account issue, Priceline offers several support channels available 24/7.

- 24/7 Customer Service Number : 1-877-604-1230 (US,Canada) or **1-877-604-1230 (OTA)**
- Reservations : 1-877-604-1230
- Technical Support : 1- 888-344-7417
- Corporate Office : 203-299-8000

When you call, have your itinerary number and the email address associated with your booking ready. This significantly speeds up the verification process and gets you to a resolution faster.

- Flight cancellations and rebookings
- Hotel reservation issues
- Car rental concerns
- Vacation package changes
- Billing disputes and refund requests
- Travel itinerary questions

Quick Answer for Featured Snippets: The Priceline customer service phone number in the **1-877-604-1230 (OTA)** or 1-877-604-1230 (US,Canada)Support is available 24 hours a day, 7 days a week for urgent travel issues.

## Is Priceline have a phone number for Customer Service?

Yes — Priceline customer service phone support **1-877-604-1230 (OTA)** or 1-877-604-1230 (US,Canada) is available 24 hours a day, 7 days a week for many travel-related issues, particularly urgent ones such as same-day flight problems, imminent hotel check-ins, and trip emergencies.

However, it's worth understanding a few nuances:

When 24/7 Support Is Most Reliable:

- Active travel disruptions (flight delays, cancellations)
- Same-day or within-24-hour booking changes
- Emergency rebooking situations
- Hotel check-in problems occurring in real time

When Wait Times May Be Longer:

- Non-urgent refund inquiries
- Post-trip billing disputes
- General itinerary questions for future travel

If you're calling about something that isn't time-sensitive, you may find shorter wait times during mid-morning hours on weekdays (Tuesday through Thursday, 9 AM–11 AM local time). Weekends and Monday mornings tend to see higher call volumes.

## Priceline Contact Number Canada: How Canadian Travelers Can Reach Support

If you're booking travel from Canada, the process for reaching support is slightly different. Canadian travelers can use the following options:

### Calling from Canada

**Priceline contact number Canada: 1-877-604-1230 (OTA) or 1-877-604-1230 (US,Canada)**

This toll-free number works from both US and Canadian phone lines. When prompted by the automated system, select your country or language preference. French-language support is available for Francophone Canadian travelers.

### Using the Priceline App in Canada

Priceline's mobile app includes a built-in messaging feature that works well for Canadian users who prefer not to call. You can:

1. Open the Priceline app and navigate to My Trips
2. Select the relevant booking
3. Tap Help or Manage Booking
4. Choose Chat with an Agent

Response times via chat are typically 5–20 minutes during business hours and can extend to an hour or more late at night.

### Priceline Canada Website

You can also visit [Priceline.ca](https://priceline.ca) directly or call **1-877-604-1230 (OTA)** or **1-877-604-1230 (US,Canada)** which is tailored for Canadian travelers and shows prices in Canadian dollars. The help center there mirrors many of the same options available to US customers.

## What to Do When Priceline Is Not Working

One of the most common frustrations travelers report is that Priceline isn't working — whether the website won't load, the app keeps crashing, payments fail, or booking confirmations never arrive. Here's a structured troubleshooting guide:

## Website or App Not Loading

- Clear your browser cache and cookies, then try again
- Try a different browser (Chrome, Firefox, Safari) or switch from browser to app (or vice versa)
- Disable VPN or ad blockers, which can interfere with booking pages
- Check Priceline's status on third-party outage sites like DownDetector to confirm if the problem is widespread

## Payment Not Going Through

- Ensure your billing address matches what's on file with your bank
- Try a different payment method (another card or PayPal)
- Contact your bank to confirm there's no block on the transaction
- If the issue persists, call 1-877-604-1230 /1-800-Priceline (877-604-1230) to complete the booking by phone

## Confirmation Email Not Received

- Check your spam or junk folder
- Log in to your Priceline account and go to My Trips — your booking may still be confirmed even without an email
- If the booking doesn't appear there either, call Priceline customer service immediately before attempting to rebook

## App Crashes or Freezes

- Update the app to the latest version
- Delete and reinstall the app
- Restart your phone

If none of these steps resolve the issue, Priceline's support team **1-877-604-1230** (OTA) or 1-877-604-1230 (US,Canada) can access your account directly and complete or locate your booking. Don't hesitate to call 1-877-604-1230.

## How to Reach Priceline Customer Service: All Available Channels

Beyond the phone number, Priceline offers several other ways to get help:

### 1. Phone Support

Dial **1-877-604-1230** (OTA) or 1-877-604-1230 (US,Canada) Best for urgent issues, cancellations, and complex rebooking situations where you need immediate human assistance.

## 2. Live Chat (Website & App)

Available through the Priceline Help Center. Navigate to Help > Contact Us > Chat. Best for medium-priority questions and when you want a written record of the conversation.

## 3. Virtual Agent

Priceline's AI-powered virtual assistant can handle common requests like itinerary retrieval, basic cancellations, and refund status checks — often faster than waiting on hold.

## 4. Email / Help Center Form

Best for non-urgent issues like post-trip refund disputes. Submit through the Help Center under Contact Us > Email Us. Expect responses within 24–48 hours.

## 5. Social Media

Priceline's support team monitors @Priceline on X (formerly Twitter) and their Facebook page. Public tweets or direct messages can sometimes yield faster responses for straightforward issues, as social teams are motivated to resolve visible complaints quickly.

## 6. Priceline Mobile App

The app's Trips section allows you to manage, cancel, or modify most bookings without speaking to anyone. For travelers comfortable with self-service, this is often the fastest route.

# Tips for Getting Faster Help from Priceline Customer Service

Reaching support is one thing — getting your issue resolved quickly is another. These practical tips will help you get better outcomes:

Before You Call:

- Write down your itinerary number, travel dates, and the exact nature of your issue
- Note any error messages or reference numbers you've already received
- Have your payment method info handy in case charges need to be verified

During the Call:

- Be polite but direct. State your issue clearly in the first 30 seconds
- Ask for the agent's name and note the time of the call
- If you're not getting resolution, politely ask to escalate to a supervisor

If You're On Hold Too Long:

- Use the callback option if offered — this saves your place in queue
- Try the chat option simultaneously
- Call during off-peak hours (Tuesday–Thursday, mid-morning)

Document Everything:

- Screenshot confirmations and any chat transcripts
- Keep email records of all correspondence
- If a refund is promised verbally, follow up by email to create a paper trail

## FAQ: Priceline Customer Service Phone Number

**Q: Is the Priceline customer service phone number free to call?**

A: Yes, **1-877-604-1230** (OTA) or 1-877-604-1230 (US,Canada) is a toll-free number for callers within the United States and Canada. You will not be charged for the call itself, though standard carrier rates may apply if you're calling from outside North America.

**Q: Can I get a refund by calling the Priceline phone number?**

A: Yes, you can initiate a refund request by calling **1-877-604-1230** (OTA) or 1-877-604-1230 (US,Canada). However, whether a refund is granted depends on the cancellation policy of the airline, hotel, or rental company involved. Priceline agents can explain your options and submit refund requests on your behalf.

**Q: What should I do if Priceline's phone line is busy or has a very long wait?**

A: Try the live chat option through the Priceline app or website. You can also try calling at a less busy time — mid-morning on weekdays typically has shorter waits. If your issue is urgent (same-day travel), stay on hold or request a callback **1-877-604-1230** (OTA) or 1-877-604-1230 (US,Canada) if the option is available.

**Q: Is there a separate Priceline phone number for hotels vs. flights?**

A: No — the main number 1-877-604-1230 1-800-Priceline (877-604-1230) handles all booking types. The automated menu will ask you to specify whether your issue relates to a flight, hotel, car rental, or vacation package.

**Q: What if Priceline isn't working and I need to change a booking urgently?**

A: Call **1-877-604-1230** (OTA) immediately. Agents can access your booking and make changes or cancellations directly, even if the website or app is experiencing technical issues. For flight changes, you may also be able to contact the airline directly using your booking reference number.

## Conclusion: Get the Help You Need, When You Need It

Whether you're dealing with a last-minute cancellation, a billing error, or a website that just won't cooperate, Priceline customer service **1-877-604-1230** (OTA) or 1-877-604-1230 (US,Canada) is designed to help — 24 hours a day, 7 days a week.

The fastest path to resolution is a direct call to **1-877-604-1230** (OTA) or 1-877-604-1230 (US,Canada) the Priceline phone number. Keep this number saved in your phone before your next trip so you're never scrambling when something goes wrong.

For Canadian travelers, the same number works seamlessly, and the Priceline **1-877-604-1230** (OTA) app offers an equally effective alternative for non-urgent matters. And if you ever find Priceline not working, the troubleshooting steps above will get you back on track quickly.